

Finding Your Way

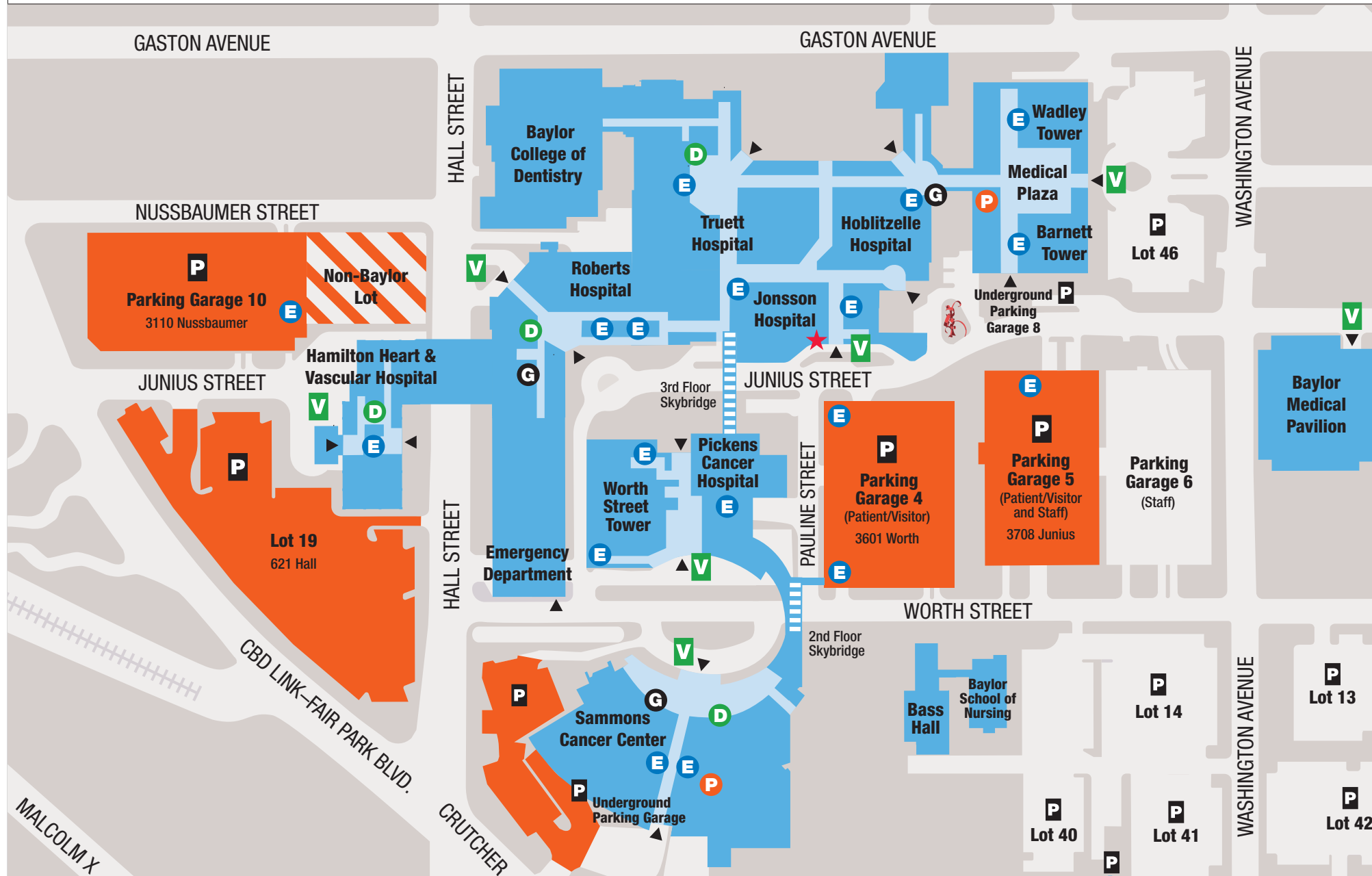
Baylor University Medical Center at Dallas

- Parking Garages and Lots
- Buildings
- ▼ Valet Parking
- P Self Parking
- Non-Baylor Lots
- D Dining
- E Elevator
- ▶ Entrance
- G Gift Shop
- P Pharmacy

3500 Gaston Ave.
Dallas, TX 75246

★ Admitting/Registration:
3501 Junius St.
Dallas, TX 75246

BaylorHealth.com/Dallas
214.820.0111



Frequently Visited Areas

Baylor Medical Plaza	Floor	Pickens Cancer Hospital	Floor
Foundation	1	Lung Care Center	1
Guest Relations	2	Meditation Room	3
Hotel Front Desk	1	Outpatient Treatment Center	1
Human Resources	1	Registration/Admitting	1
Hyperbaric Medicine	2		
Pharmacy	1	Roberts Hospital	
Radiology	2	Café	1
Sleep Center	8-W	Dialysis	4
Outpatient Clinic	6-B	Emergency Department	B
Volunteer Services	9-W	Gift Shop	1
		Physician Referral Center	B
Hamilton Heart Hospital		Radiology	1
Café	G	Surgery Waiting	2
Cath Lab	3		
Chapel	G	Sammons Cancer Center	
Electrophysiology	3	Breast Center	7
Non-invasive Lab	3	Cafeteria/Coffee Bar	2
Radiology	1	Cvetko Center	2
		Ernie's Gift Shop	2
Hoblitzelle Hospital		Pharmacy	2
Labor & Delivery	1	Outpatient Clinic	2
NICU	7	Transplant—Heart/Lung	2
Radiosurgery Center	1	Transplant—Liver/Kidney	8
Simply Mom's	1		
		Truett Hospital	
Jonsson Hospital		Cafeteria/Coffee Bar	B
Business Services	B	Endoscopy Center (GI/Pulmonary)	1
Day Surgery Waiting	2	New Family Center	7
Diabetes Center	2	Pastoral Care	1
Medical Records	B	Surgery Waiting	5
Registration/Admitting	1		
Social Work	B		

At Your Service

Visitor Assistance

To help assist you find your way, visitor information desks are located in lobby areas throughout the medical center.

- Jonsson Hospital: 5 a.m. to 1:30 p.m., Monday through Friday
- Pickens, Roberts and Truett Hospitals: 8 a.m. to 4:30 p.m., Monday through Friday
- Sammons Cancer Center: 7:30 a.m. to 4 p.m.

Patient and Family Services

Most issues can be resolved promptly by speaking with the nurse or health care professional involved in the patient's care. If you feel an issue has not been adequately addressed, call Guest Services at 214.820.2833 or the Helpline at 214.818.7378.

Parking Services

Parking at Baylor Dallas is available in parking garages, surface lots and also by valet. (See Map.)

Discounted parking vouchers for self-parking garages and lots can be purchased (five for \$15; or a 7-day pass for \$20) through Baylor Parking Services. For more information call 214.820.7275 or visit a valet station.

Safety and Protection

Baylor Police provides security escorts on campus 24 hours a day. You may request assistance by calling 214.820.4444.

Between 9 p.m. and 5 a.m. buildings are closed to the general public. The emergency and maternity entrances are always open.

Spiritual Care

Chaplains are available 24 hours a day by calling 214.820.2542 or you may wish to visit a chapel or meditation area:

- Horner Family Chapel (Sammons Cancer Center, First Floor)
- Interfaith Meditation Room (Pickens Cancer Hospital, Third Floor)
- Interfaith Prayer Garden (Outdoors: Junius Street, between Roberts and Pickens Cancer Hospital)
- Lovie's Healing Garden (Outdoors: Sammons Cancer Center, corner of Worth and Hall streets)
- Penland Chapel (Truett Hospital, First Floor)
- Pilgrim Prayer Room (Hamilton Heart Hospital, Ground Floor)

Telephones

The use of wireless devices such as cell phones, two-way pagers and personal digital assistants (PDAs) can interfere with medical equipment and is restricted in patient care areas. Please restrict your use of these devices to visitor lounges and non-patient care areas.

Tobacco-Free Campus

Baylor Dallas is a smoke free campus, providing a healthier and more comfortable environment. Smoking is not allowed on any Baylor property, including parking lots, sidewalks and garages.

Guest and Visitor Information

ATMs

- Baylor Medical Plaza: Near Baylor Plaza Pharmacy
- Hamilton Heart Hospital: Lobby near Registration
- Jonsson Hospital: Lobby near Registration
- Roberts Hospital: Lobby near Atrium Café
- Sammons Cancer Center: Second floor near Latte' Hope
- Truett Hospital: Basement near Cafeteria

Dining Options

- Truett Café (Truett Hospital, Basement level) 6:30 a.m. to 7:30 p.m., Daily
- Espresso Impressions (Truett Hospital, Basement level) 6 a.m. to 5:30 p.m., Monday through Friday
- Atrium Market (Roberts Hospital, First floor) 6:30 a.m. to 1 a.m., Monday through Friday 7:30 a.m. to 1 a.m., Saturday through Sunday
- Café Charles (Sammons Cancer Center, Second floor) 7:30 a.m. to 3:30 p.m., Monday through Friday
- Latte Hope (Sammons Cancer Center, Second floor) 6:30 a.m. to 3:30 p.m., Monday through Friday
- A Beat Above Café (Hamilton Heart Hospital, Ground Floor) 7 a.m. to 2 p.m., Monday through Friday

Gift Shops

- Roberts Gift Shop (Roberts Hospital, Lobby) 8 a.m. to 7:30 p.m., Monday through Friday; 10 a.m. to 5 p.m., Saturday; 1 to 5 p.m., Sunday.
- Simply Mom's: Mother and Baby Boutique (Hoblitzelle Hospital, Lobby) 10 a.m. to 5 p.m., Monday through Friday 10 a.m. to 2 p.m., Saturday
- Ernie's Appearance Center (Sammons Cancer Center, Second Floor) 8:30 a.m. to 4:30 p.m., Monday through Friday

Hotel

Families and visitors may wish to stay overnight at the hotel on campus.

- Baylor Plaza Hotel (Baylor Medical Plaza, Lobby), 214.820.7000

Internet Access

Wireless internet can be accessed free of charge by connecting to the "Visitor Wireless Network."

Pharmacies

- Baylor Medical Plaza (First Floor, Barnett Tower) 7:30 a.m. to 7 p.m., Monday through Friday 9 a.m. to 3 p.m., Saturday and Sunday, 214.820.3451
- Outpatient Clinic Pharmacy (Sammons Cancer Center, 2nd Floor) 9 a.m. to 3 p.m., Monday through Friday, 214.820.8400

U.S. Postal Service

- Baylor Medical Plaza (Parking garage level P-1) 8:30 a.m. to 4 p.m., Monday through Friday

Helpful Numbers

Admitting/Registration	214.820.2264
Business Services/Billing	214.820.6600
Chaplains/Pastoral Care	214.820.2542
Customer Helpline	214.820.7378
Emergency Department	214.820.2505
Guest Relations	214.820.2833
Health Information Management/ Medical Records	214.820.2135
Hotel (Medical Plaza)	214.820.7000
Information/Guest Services	214.820.2833
Interpreter/Translator	214.820.2833
Lost and Found	214.820.2357
Operator/Main Phone Number	214.820.0111
Parking Services	214.820.7275
Police/24-hour Safety Escort	214.820.4444
Social Work	214.820.3515
Registration/Admitting	214.820.2264